



What is One Tampa: Relief Now, Rise Together?

The City of Tampa has launched the One Tampa: Relief Now, Rise Together, a new COVID-19 Rent, Mortgage & Utility Relief Plan that will provide critical support to individuals and small businesses that have been most impacted by this crisis. The City of Tampa has partnered with two trusted organizations, the Crisis Center of Tampa Bay and the Tampa Chamber of Commerce, to connect critical resources with those who need them most.

The Individual/Family Relief Plan includes individuals and families who meet the following qualifying criteria:

- Currently reside in the City of Tampa.
- Have documentation reflecting employment as of Feb 1, 2020.
- Since February 1, 2020, have experienced a reduction in hours of work or pay by 25% or more as a direct result of COVID19 crisis.
- At the time of application, annual income must not exceed 80% of Area Median Income (AMI). For example, if you lost your job, your current income is zero.
- Must have paid 2018 property taxes in full (if applicable) and have no outstanding open code enforcement issues.
- Applicants will be required to provide documentation of their income and eligibility which may include check stubs, bank statements and/or a letter from an employer. Alternate documentation may be considered for individuals whose income was based on cash compensation

The Small Business Relief Plan includes businesses who meet the following qualifying criteria:

- Have been continuously operating for 5 years prior to February 1, 2020.
- Be one of the designated 'critically impacted' business sectors
- Have a physical location in one of the City's designated Low Income Census Tracts or in one of its Community Redevelopment Areas.
- Have business annual revenue less than \$250,000
- Have no more than five (5) employees at the time of application
- Experienced at least 50% reduction in revenue as a result of the COVID crisis
- Have applied for the SBA's Economic Injury Disaster Loan, if eligible.
- Have paid 2019 City business taxes and 2018 property taxes
- Have no outstanding property code enforcement issues.

How can I make a donation to One Tampa?

All donations are tax deductible. Please donate online at OneTampa.org or make checks payable to City of Tampa and mail to:

City of Tampa Municipal Office Building c/o Banking
306 E Jackson Street, Tampa, FL 33606

How much do recipients receive?

For individuals who reside in the City of Tampa and were employed as of February 1, but lost their job because their business closed or they lost more than 25% of their income because of a business slow-down: The City of Tampa will directly pay the landlord or mortgagor up to \$1,000 for late or forthcoming rent or mortgage. Individuals will also receive up to \$250 for essential utilities at their home.

For small businesses located in the City of Tampa, specifically those located in one of the City's designated Low Income Census Tracts or one of its Community Redevelopment Areas (CRAs) - and those hit particularly hard by the business closure orders: The City of Tampa will pay up to \$4,000 for a past-due or future-due rent or mortgage and up to \$1,000 for utilities at that location.

How does the payment process work?

For qualified recipients, the City will remit rent or mortgage payments directly to landlords and mortgagors, and directly to TECO and the City of Tampa, on behalf of eligible relief recipients.

How do I apply?

Apply Online: Visit OneTampa.org. First, confirm you live within the City of Tampa limits and your income meets the program requirements. Then, complete the online application form. You will be notified if you are eligible to apply.

Apply by Phone: Call 211, then press 7. A representative will assist you with the online pre-application process.

If you've completed a Qualifying Questionnaire, but do not meet the qualifications for relief, you will be contacted to provide input on possible other relief sources that may be available.



Can I apply for state & federal assistance as well as the *One Tampa: Relief Now, Rise Together* program?

Yes. It is encouraged and the City of Tampa will help navigate that process for you.

I own multiple businesses. Can all of them apply for assistance?

Yes - as long as each business uniquely qualifies and meets the eligibility requirements.

Do I need to be a resident of the City of Tampa to apply for individual assistance?

Yes, you need to be a resident of the City of Tampa.

Do I need to be a resident of the City of Tampa to apply for business assistance?

No, but your business needs to be located within one of the City of Tampa's Low Income Census Tracts or one of the City's Community Redevelopment Areas (CRAs).

How will the applications be reviewed?

Applications will be reviewed on a rolling cycle and payouts will continue until funds are exhausted. We are seeking community support to continue to fund this important relief plan.

Under what conditions will CRA funds be used?

The City would like to use CRA accrued interest funds to assist in funding the payments to businesses that are located in a CRA district. This will enable the use of CDBG and philanthropic funds to stretch further across individuals / families and businesses not located in a CRA.

What businesses qualify?

Independent restaurant (includes full-service, limited service, and café establishments)

- 187482 – Restaurant seating – 1-40 seats
- 187483 – Restaurant seating – 41-100 seats
- 187484 – Restaurant seating – Over 100 seats

Food truck, market stand, street vendors

- 057010 – Franklin Street Mall Merchant
- 087196 – Fruit and vegetable stand
- 064000 – Hot dog cart
- 100020 – Ice cream truck

Bar/Nightclub – 187491 – Bar/Lounge/Tavern

Small retail

- 087585 Retail – New
- 087584 Retail – Used
- 087193 – Grocery Store, less than 5K SF
- 187070 – Bakery - Retail

Personal service – 135000 – Tailor, dressmaker, alterations

Hair, beauty, and other personal services

- 016010 – Barber Shop Owner
- 016011 – Barber
- 018011 – Cosmetologist
- 081002 – Facial specialist
- 081003 – Full specialist
- 018010 – Salon owner/operator
- 081000 – Manicurist
- 017000 – Massage Establishment
- 081001 – Pedicurist
- 107063 – Massage therapist
- 187460 – Tattoo parlor
- 136000 – Tanning salon

Cleaning services – 069000 – Janitorial and/or Window Cleaning Service

Event spaces & services – not captured in tax accounts

Event/wedding planner – 100000 – Party planner

Caterers

187216 – Industrial Caterer

187217 – Social Caterer

1099 contractors – not captured in tax accounts

Personal care services

- 095610 - Child Care – 1-30 children
- 095630 – Child Care – 31-45 children
- 095640 - Child Care – 46-75 children
- 095650 - Child Care – 76-100 children
- 095660 – Child Care - 101 children and over
- 048008 – Pet Sitting
- 187580 – Funeral Director
- 048011 – Babysitting
- 048011 – Elderly Sitting
- 048008 – Animal sitting

074010 - Landscaping, lawn service

Sole proprietor consultants – not captured in tax accounts